

Quality Improvement Training Offer

December 2024




The Derbyshire
VCSE sector
Alliance



Derby City Council



Purpose

- Bolster improvement capability across Joined Up Care Derbyshire.
 - Share learning beyond organisational boundaries.
 - Support all colleagues across Joined Up Care Derbyshire to access improvement training, incl. Local Authority colleagues and the VCSE community.
 - Support collaboration across the system.
 - Support shift in culture towards that of continuous improvement.
 - Complements NHS IMPACT ambitions, notably building improvement capability.
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2024/2025 Local Offer (1)

Provider:	Topic:	Overview:	Dates/times:	Booking info:
CRH	<i>Nothing in pipeline yet due to team restructure.</i>			
DCHS	Intro to QI	A 90-minute session introducing Quality Improvement, including QI Culture, Principles, Resources available with an introduction to DCHS' QI Community with an overview of QI tools. <i>Additional ad-hoc sessions can be offered on request</i>	<ul style="list-style-type: none"> 12th December (MS Teams) 9:30am – 11:00am 30th January (MS Teams) 12:30pm – 2pm 25th February (MS Teams) 12:30pm – 2pm 27th March (MS Teams) 12:30pm – 2pm 	Use links on the left to join the session.
	15 seconds 30 minutes	Got an idea? Take action and do it! Taking a few extra seconds in a process can save a lot of time further along and help bring joy to you and your colleagues and remove some of those little frustrations.	<ul style="list-style-type: none"> 5th December (MS Teams) 12:30pm - 1pm 14th January (MS Teams) 12:30 – 1pm 12th February (MS Teams) 12:30 -1pm 11th March (MS Teams) 12:30 – 1pm 	
	Questionnaire Design	Advice and support on defining the aim of your questionnaire, help in understanding how to write effective questions and understand the different types of questions to gain the most from your analysis.	<ul style="list-style-type: none"> 22nd January (MS Teams) 12:30-1:15 20th February (MS Teams) 12:30 – 1:15 19th March (MS Teams) 12:30 – 1:15 	

2024/2025 Local Offer (2)

Provider:	Topic:	Overview:	Dates/times:	Booking info:
DHCFT	<p>QI Fundamentals</p>	<p>Half-day course providing a whistlestop tour of quality improvement models, incl. developing an aim statement, understanding driver diagrams, identifying measures, process mapping, and the Plan-Do-Study-Act (PDSA) cycle.</p>	<ul style="list-style-type: none"> • 5 December 2024, 09:30-13:00, Room 10 Kingsway House (Kingsway Hospital, Derby) • January 2025 – <i>further details TBD</i> • February 2025 – <i>further details TBD</i> • 6 March 2025, 09:30-13:00, Room 10 Kingsway House (Kingsway Hospital, Derby) 	<p>Contact the DHCFT Transformation Team to book onto training (subject to availability): dhcft.transformation@nhs.net</p>
	<p>QI Champion</p>	<p>2-day course covering the above in greater detail, incl. application of PDSA cycle.</p>	<ul style="list-style-type: none"> • 16 and 23 January 2025, 09:30-16:30, Blue Room Hartington Unit (Chesterfield Royal Hospital) • 13 and 20 March 2025, 09:30-16:30, Room 10 Kingsway House (Kingsway Hospital, Derby) 	

2024/2025 Local Offer (3)

Provider:	Topic:	Overview:	Dates/times:	Booking info:
UHDB	Continuous Improvement – Modules 1&2 Combined	<p>Module 1: to understand hearts, head and hands – i.e. culture and motivation to improve through practising the model for improvement and PDSA.</p> <p>Module 2: to understand the purpose and benefits of using the 8 Wastes and 6S models.</p>	<ul style="list-style-type: none"> • 23 September 2024, 08:30-16:00, Seminar Room 3 (Level 2, Education Centre, RDH) • 04 October 2024, 08:30-16:00, Seminar Room 3 (Level 2, Education Centre, RDH) • 07 October 2024, 08:30-16:00, Teaching Room 3 (Education Centre, QHB) • 24 October 2024, 08:30-16:00, Seminar Room (<i>behind lecture theatre</i>, Level 2, Education Centre, RDH) • 22 November 2024, 08:30-16:00, Seminar Room 3 (Level 2, Education Centre, RDH) • 5 December 2024, 08:30-16:00, Seminar Room (<i>behind lecture theatre</i>, Level 2, Education Centre, RDH) • 6 December 2024, 08:30-16:00, Teaching Room 3 (Education Centre, QHB) 	<p>Contact Sarah Stevenson to book onto training (subject to availability): sarah.stevenson2@nhs.net</p>
JUCD	Quality Conversations	<p>Variety of eLearning and face-to-face development opportunities to support effective communication - enabling staff to consider health inequalities, listen well, and connect with patients and colleagues.</p>	<p>Click here for opportunities and session dates</p>	<p>Click here to book onto a session or access eLearning</p>

Other Opportunities:

Provider:	Overview:	Link:
NHS Elect	Variety of online courses, webinars, and recordings including quality and service improvement, strategy, and engagement. Access for free if your organisation has an NHS Elect membership.	NHS Elect page
AQUA (QSIR Tools)	Quality, service improvement and redesign tools. Access a collection of proven QSIR tools, theories, and techniques to support your improvement work for free.	Quality, service improvement and redesign (QSIR) - Aqua
NHS Leadership Academy	Suite of health and care leadership development resources including system leadership, improvement, and change management.	Leadership Academy – Better Leaders, Better Care, Brighter Future
NHS Improvement	Practical guides for those working at all levels of health and social care to make better use of data.	NHS England » Making data count
eLearning for Healthcare	Range of short courses around service improvement, innovation, and change management. Available to all health and social care colleagues.	Home - elearning for healthcare (e-lfh.org.uk)
Future Learn	Access to courses including 'Foundations in System Leadership' – check your organisation is a member to access free courses.	FutureLearn: Online Courses and Degrees from Top Universities
NHSE QI Learning Platform	Access a range of improvement courses including an 'Improvement Fundamentals' programme made up of mini courses and a 'Getting Started with Large Scale Change' programme. Available to anyone working in health and social care.	https://www.qilearning.england.nhs.uk/login